



GRAN HOTEL  
**BALI**  
★★★★

**DIRECTORY**



# WELCOME

Dear guest:

We are pleased to welcome you to our **Gran Hotel Bali** and we wish you a very pleasant stay with us.

The uniqueness of this hotel and the expectations aroused by its special characteristics mean that everything we do assumes a great significance. Due to this, the main commitment to the hotel staff is to ensure **THE COMPLETE SATISFACTION OF OUR GUESTS**. We therefore place ourselves at your disposal and thank you for having chosen us.

To enable us to fully satisfy you and our future guests, we need you to let us know your satisfaction level and / or your suggestions to improve our service, using the quality survey form you can find in your room

Yours sincerely.

The Management



## RECEPTION

Ext. 9. Contact con reception desk for any information or suggestions.

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## TELEPHONE

Activate your telephone line at Reception.  
See conditions. Ext. 9.

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## CALL BETWEEN ROOMS

To phone other room please dial the whole room number (5 digits).

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## WHATSAPP SERVICE FOR CUSTOMER SERVICE

Consult what you need by sending a WhatsApp to 610 176 609.  
From 8:00 to 24:00h. Only messages and not calls will be answered.

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## MESSAGES

During your accommodation we will manage all messages and we do post service at reception.

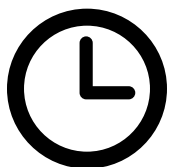
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## CREDIT KEY CARD

Use it & get discounts. Very practical and cheaper for you.  
Charge your credit key card at reception, bars and restaurant.

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## WAKE-UP CALLS

Inform the reception staff the night before of the time at which you wish to be woken up. Reception Ext. 9

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## MINERAL WATER SERVICE

Mineral water service available 24h in the Hotel. Out of Bars opening hours, contact Reception. With additional cost.

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## WI-FI

Free service at the reception hall. For the bedrooms check price list. For both services request the ticket at reception.

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## CLEANING TIMES

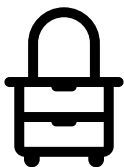
From 9:30 to 15:00h. We would like to remind you that the change of sheets will be every 2 days, please should you desire this change before, contact with Reception. Ext. 9.  
Please inform our staff if you have any additional requirements.



## LATE CHECK-OUT

Check-out time 12:00h. Ask for late check-out in reception (availability and prices).

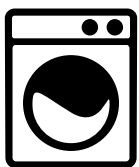
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## COURTESY ROOM

After midday you can use a courtesy room for 30 min on request.

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## LAUNDRY - IRONS SERVICE

Follow the instructions and fill out the form inside this folder. Use the bag in the wardrobe. Irons to rent. See conditions at reception. Ext. 9.

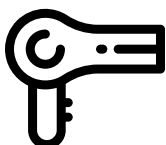
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## SEWING SERVICE

We take care of sending the clothes you need to be fixed, on your part. Check conditions at reception. Ext. 9.

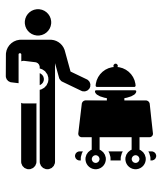
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## HAIRDRYER

The electricity is connected by inserting the key-card in the slot by the door. Voltage 220V.

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## ROOM SERVICE

Breakfast: 8:00 to 12:00h. Ext. 9.

Food: 12:00 a 20:00h. / Drinks: 12:00 to 23:00h. Ext. 35013.

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## RESTAURANT

Breakfast ~~☒~~ ☒ ☒

Lunch ~~☒~~ ☒ ☒

Dinner ~~☒~~ ~~☒~~ ☒



## COLD MEALS

Order your packed lunch at reception the previous day before 8 PM.

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## NOURISHING INTOLERANCES

Please, if you required any specific diet, please contact our maître and we'll help you as far as possible.

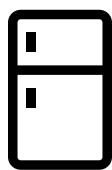
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## LUGGAGE STORAGE

Available next to reception 24 hours.

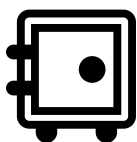
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## MINIBAR

All the rooms have their own minibar. To fill it up on request at Reception. See price list that you will find in your card at your room. From 8:00 till 00:00h. Ext. 9.

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## SAFE DEPOSIT BOX

Daily rent. Check prices at Reception. Ext. 9.

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## CURRENCY EXCHANGE

Available 24 h in reception. Only cash is accepted.

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## PAYMENT METHODS

VISA, Master Card, American Express cards, etc, are accepted.

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## ENTERTAINMENT

Consult the weekly entertainment programme.

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## CHILDREN'S PLAY AREA

Situado en el área de la piscina.

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## BEAUTY BALI CENTER & SPA

On the 19th floor. Information at 11911. With additional cost.

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## VIEWPOINT

It is possible to visit our viewpoint on the top floor. Ask reception for prices and opening times.



## **CAR PARK**

Public parking. Special prices for guests at reception. Ext. 9.

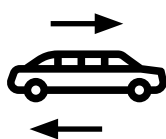
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## **SPORTS EQUIPEMENT**

You can request bike rental at the Hotel reception. Ext. 9.

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## **TRANSFERS & LIMOUSINES SERVICE**

Check conditions and prices at Reception. Ext 9.

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## **(EXTERNAL) MEDICAL CARE**

External medical service care. 24h.  
Ask for services and prices. Ext.9.

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## **UMBRELLA & SWIMMING POOL TOWELS SERVICE**

See conditions at reception. Ext.9.

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## **EVENTS**

The hotel has facilities for meetings, conventions, work lunches and all kinds of events.

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## **MAINTENANCE SERVICE**

We hope that your room would be in a perfect way. If any breakdown Happens during your stay, please contact reception.



# DESCRIPTION

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**Gran Hotel Bali** offers an environment of leisure and enjoyment for all tastes and ages.

A free-form swimming pool, children's pool, and another pool for adults and children, open-air jacuzzi and seasonal sun terraces.

Also an amusement arcade, children's playground, wifi & computer room.

Night and daytime entertainment programme for both adults and children. (Depending season).

The hotel has two restaurants with show cooking, wonderful buffets, coffee-bar and a snack bar. Room service.

To complete the hotel facilities we offer a fitness centre with jacuzzi, sauna, gym, massage room, etc, hairdressers's and beauty salon.

The hotel has various multi-functional rooms available for all types of celebrations, business meetings, banquets, seminars or great events.

Its point of distinction is the "Auditorio de Cristal", the only one in the Costa Blanca that holds 1.000 people.

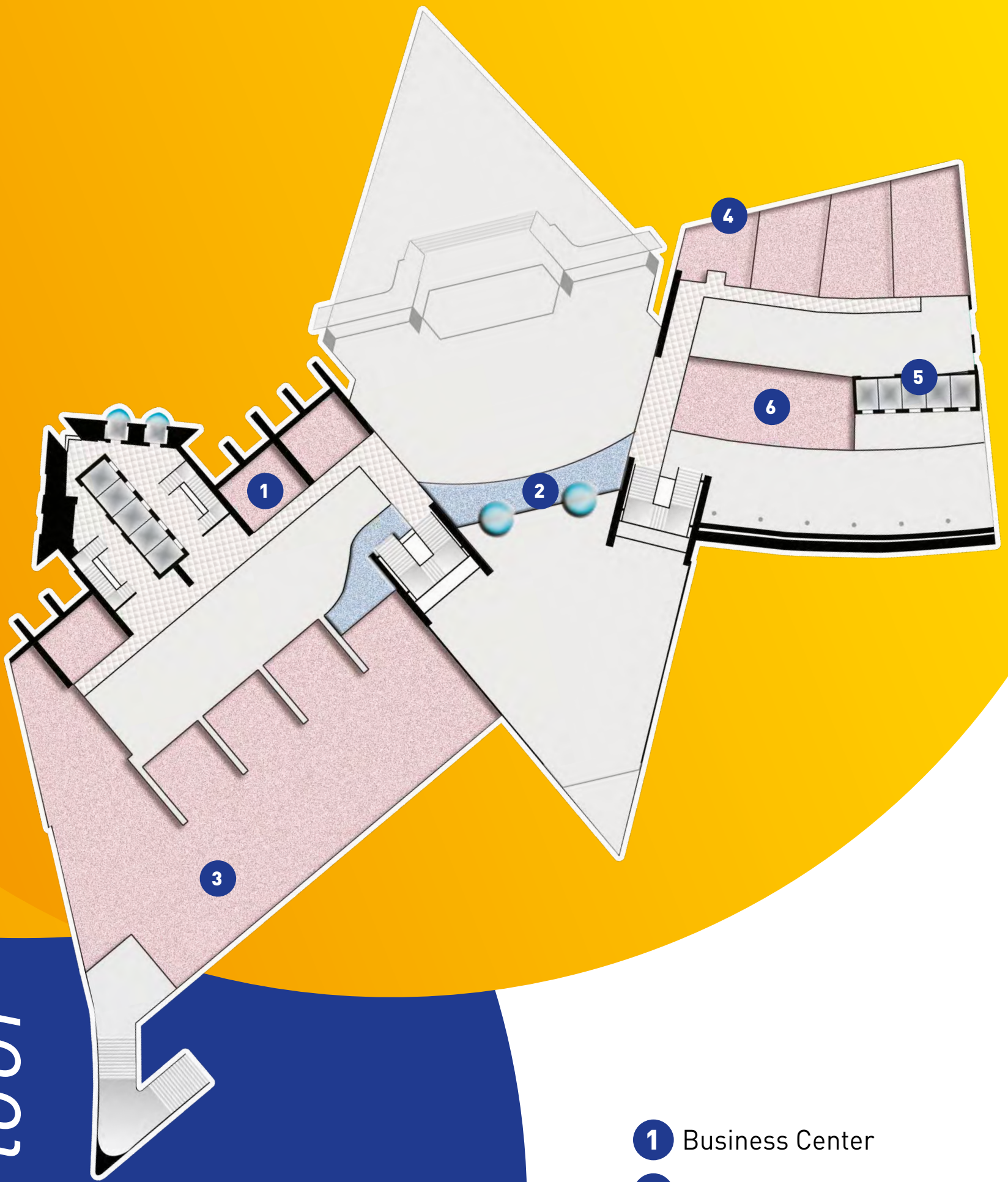
# Ground floor



- 1** Souvenir shop
- 2** Panoramic lifts
- 3** Room lifts
- 4** Hairdresser's
- 5** TV Room - Cala L'Almadrava
- 6** Snack-Bar Island
- 7** Entertainment Timetable
- 8** Crystal Auditorium
- 9** Hotel Management
- 10** Luggage Room
- 11** Toilets
- 12** Reception
- 13** Terrace
- 14** Swimming Pools
- 15** Children's playground
- 16** Games & Entertainment
- 17** Ice cream shop
- 18** Xaloc Restaurant
- 19** Ponoch cafe
- 20** Wifi Zone



# Mezzanine Floor



- 1 Business Center
- 2 Panoramic Bridge
- 3 Crystal Terrace
- 4 Toilets
- 5 Lifts
- 6 Cala Mal Pás



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**GRUPO BALI**  
**HOTELES**

**BOOKINGS**

**C/ Actor Luis Prendes nº4 • 03502 BENIDORM (Alicante)**

**Tel.: 902 14 15 14 • 966 813 612**

**reservas@grupobali.com**

**www.grupobali.com**